

PAULINE HAASS PUBLIC LIBRARY

POLICY: CODE OF CONDUCT

Adopted by Library Board: June 19, 2019

The use of the Library is a privilege, not a right and is granted upon the customer's compliance with this Code of Conduct.

To assure a pleasant and safe environment for a variety of uses, appropriate customer conduct is necessary. **All conduct that materially disrupts the use of the library facilities, collections, or services or is defined as unacceptable in this library's environment is prohibited.** Customers are urged to report disruptive behavior immediately to staff so appropriate steps can be taken.

Examples of disruptive, dangerous, or unacceptable behaviors include, but are not limited to:

- Any illegal activity
- Fighting or abusing library customers or staff, including the use of offensive, threatening, harassing, or abusive language or gestures. Engaging in rowdy behavior
- Loitering
- Tampering with or intentionally damaging computer hardware, software, printer, operating systems, or other associated equipment
- Damaging, defacing, or misusing library materials, equipment, or facilities
- Harassment, including following staff or customers around the building or staring at staff or customers such that performance of their duties or use of library services is materially disrupted
- Smoking, vaping, alcohol, or drug use in the library
- Prolonged or chronic sleeping
- Petitioning in areas other than outside the building. Impeding ingress to or egress from the library by customers
- Shaving, bathing or laundering clothes in public restrooms (referral to local services is available)
- Personal hygiene that materially disrupts others from using library facilities, collections or services
- Violating the Child Safety Policy
- Using a cell phone in a prohibited area or disturbing others in any area of the library

Violations of the Code may result in consequences including the temporary removal or permanent ban of the violator from the Library at the sole discretion of the Library.

Any person banned from the Library by action of the staff for a period of one year or longer, may request a hearing on the propriety of that ban before the Library Board at its next regularly scheduled meeting.

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